GIORGIO RATTI

Interaction designer & Engineer

giorgioratti.com

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Experience

Mar 2019 - Apr 2019
Service designer
Frog Design - DesignWanted, Milano (Italy)

Jan 2019 - Feb 2019
UX designer
Netcomm Suisse, Todo Design, Lugano (Switzerland)

Sept 2016 - June 2018
Sales Consultant (to round up)
Palo Alto SA, Swiss Life Select, Lugano (Switzerland)

Jan 2016 - Sept 2018
Freelance Web Designer
Lugano/Milano (Switzerland/Italy)

Apr 2015 - Dec 2015
Software Engineer Intern
Appway SA, Chiasso/Zürich (Switzerland)

May 2014 - Apr 2015
Project and Research assistant
University of Lugano, (Switzerland)

Sept 2014 - Oct 2014
Teaching Assistant
Social media communication for sustainable behaviors - Prof. Suggs

Jul 2013 - Feb 2014
Scientific Collaborator
University of Lugano, (Switzerland)
Institute of Computational Science (ICS)

Workhops

Jun 2019 - Jul 2019
Co-Design for Health&Care Summer School
Open Dot Milano

Sept 2017 - Dec 2017
Business Concept – CTI Entrepreneurship
University of Lugano

Education

Sept 2018 - July 2019
Master in Advanced Studies in Interaction Design (Scholarship Award)
University of Applied Sciences and Arts of Southern Switzerland (SUPSI), Lugano

Sept 2011 - Feb 2014
Master of Science in Management & Informatics
University of Lugano (USI)

Sept 2012 - Mar 2013
Erasmus program (Scholarship Award)
Ludwig Maximilians Universität, Munich (DE)
Faculty of Business Administration

Sept 2005 - Feb 2011
Bachelor of Science in Informatic Engineering
Politechnic of Milano, Italy

Certificates

12.2016
Customer relationship's optimization in service sectors - SUPSI, Manno

09.2015
Professional Scrum Master Course
Appway, Zurich (Switzerland)

07.2015
Appway Client OnBoarding - Product, Market and Banking Domain

Collaborations

Aug 2019 - Present
Interaction and web designer
Bergos SA, Lugano (Switzerland)
Dr. Aurora Occa, University of Kentucky (USA)

Languages

Italian: Mother tongue
English: Full knowledge (level C1)
German: Basic knowledge (level A1/A2)

Tools

Sketch
InVision
Arduino
Fusion 360
Adobe suite
Principle

Design Skills

UX Research
HCD methods
Usability testing
Service design
Mobile UI design
Wireframes, Sketches
Lo-Fi/Hi-Fi Prototyping

Informatics Skills

C, Java , Processing
HTML, CSS, Javascript, jQuery
MySQL, ER, UML
Wordpress
Slack

Hobbies