

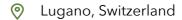
# **GIORGIO RATTI**

## **Interaction designer & Engineer**











# **Experience**

Mar 2019 - Apr 2019

### Service designer

Frog Design - DesignWanted, Milano (Italy)

Jan 2019 - Feb 2019

#### **UX** designer

Netcomm Suisse, Todo Design, Lugano (Switzerland)

Sept 2016 - June 2018

### Sales Consultant (to round up)

Palo Alto SA, Swiss Life Select, Lugano (Switzerland)

Jan 2016 - Sept 2018

#### Freelance Web Designer

Lugano/Milano (Switzerland/Italy)

Apr 2015 - Dec 2015

#### **Software Engineer Intern**

Appway SA, Chiasso/Zürich (Switzerland)

May 2014 - Apr 2015

#### Project and Research assistant

University of Lugano, (Switzerland)

Sept 2014 - Oct 2014

### **Teaching Assistant**

Social media communication for sustainable behaviors - Prof. Suggs

Jul 2013 - Feb 2014

#### Scientific Collaborator

University of Lugano, (Switzerland)
Institute of Computational Science (ICS)

# Workhops

Jun 2019 - Jul 2019

Co-Design for Health&Care Summer School Open Dot Milano

Sept 2017 - Dec 2017

Business Concept - CTI Entrepreneurship

University of Lugano

## Education

Sept 2018 - July 2019

#### Master in Advanced Studies in Interaction

**Design** (Scholarship Award)

University of Applied Sciences and Arts of Southern Switzerland (SUPSI), Lugano

Sept 2011 - Feb 2014

### Master of Science in Management & Informatics

University of Lugano (USI)

Sept 2012 - Mar 2013

### **Erasmus program** (Scholarship Award)

Ludwig Maximilians Universität, Munich (DE) Faculty of Business Administration

Sept 2005 - Feb 2011

#### Bachelor of Science in Informatic Engineering

Politechnic of Milano, Italy

### Certificates

12.2016

Customer relationship's optimization in service sectors - SUPSI, Manno

09.2015

Professional Scrum Master Course

Appway, Zurich (Switzerland)

07.2015

Appway Client OnBoarding - Product, Market and Banking Domain

#### Collaborations

Aug 2019 - Present

## Interaction and web designer

Bergos SA, Lugano (Switzerland) Dr. Aurora Occa, University of Kentucky (USA)

# Languages

Italian: Mother tongue

English: Full knowledge (level C1) German: Basic knowledge (level A1/A2)

## Tools

Sketch InVision Arduino Fusion 360 Adobe suite Principle

## **Design Skills**

UX Research
HCD methods
Usability testing
Service design
Mobile UI design
Wireframes, Sketches
Lo-Fi/Hi-Fi Prototyping

# Informatics Skills

C, Java , Processing HTML, CSS, Javascript, jQuery MySQL, ER, UML Wordpress Slack

# **Hobbies**









